

Luxembourg meeting

New Technologies and Digital learners workshop

Silver Learners

Cambridgeshire Adult Learning & Skills

June 2017

Workshop

- ◆ Current situation (Cambridgeshire)
- ◆ Ageing population
- ◆ County Split in Internet Usage
- ◆ Simplistic Three tiers:
 - ◆ Tier one silver learners Educated level 4 +
 - ◆ Second tier capable of getting up to level 2 with support and then
 - ◆ Tier three – hardest reach in society with very low educational attainment ingrained low confidence with barriers to using new technology.

The Tablet revolution?

- ◆ The Tablet revolution – is it the answer for older learners or are there issues that need addressing?
- ◆ Group workshop? Feedback from Silver Learners Team live in Luxembourg?

Workshop 1 delegate participation

- ◆ We would like to get your feedback – live!
- ◆ Go to **www.menti.com** on your device
(laptop/smartphone/tablet)
- ◆ Enter the code **49 32 04** (without spaces)

Please give your opinion based on your own
experience of working with older learners

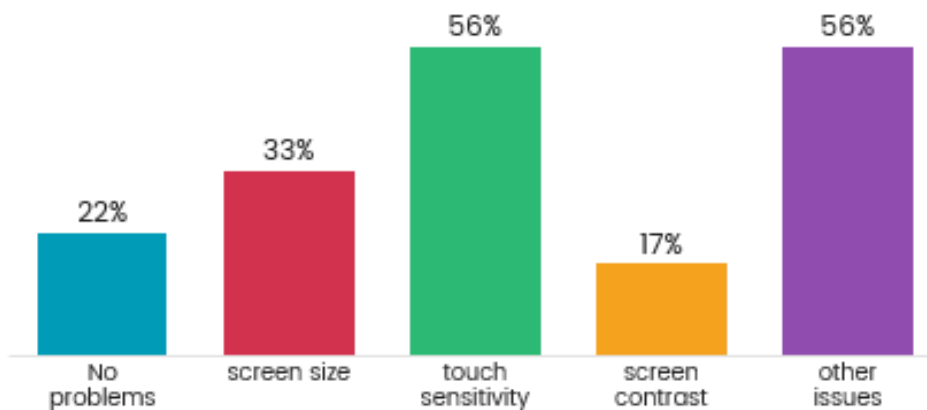
1 Have you had any issues using Tablet & Smart...



Go to www.menti.com and use the code **49 32 04**

Have you had any issues using Tablet & Smart phone technology to aid the delivery of Digital Inclusion in older age groups?

Mentimeter



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Workshop Question 2

- ◆ We would like to get your feedback – live!
- ◆ Go to **www.menti.com** on your device (laptop/smartphone/tablet)
- ◆ Enter the code **61 55 78** (without spaces)

Please give your opinion based on your own experience of working with older learners in your own country

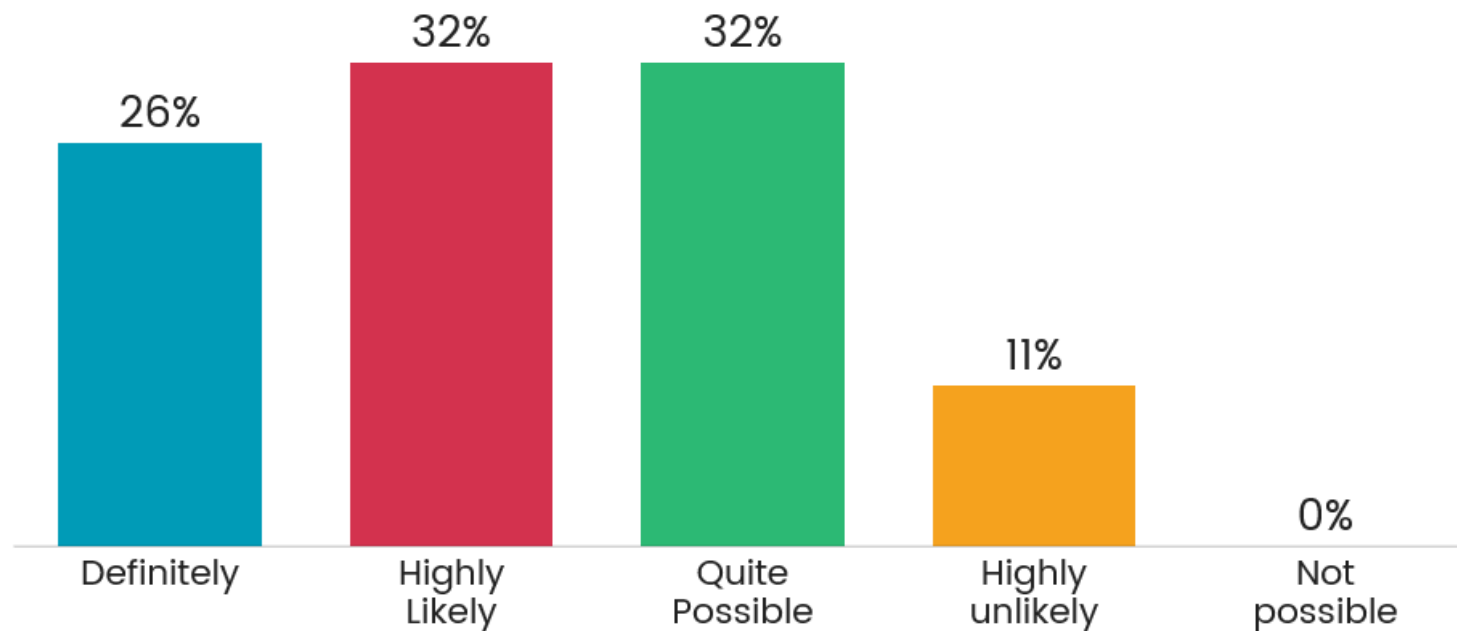
Feedback on Tablets & technology devices with older generation learners

The list is ordered in most common issues that occur with internet clubs:

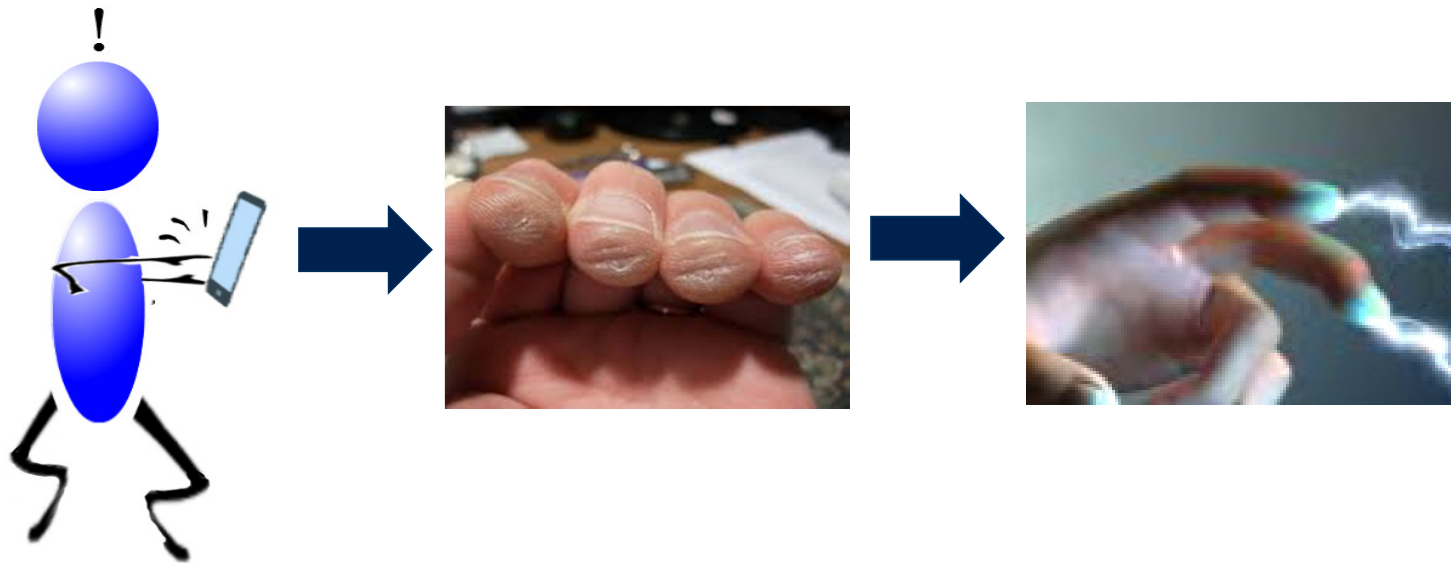
1. **Tablets touch-sensitivity in pressure /temperature**
2. **Eye-hand coordination**
3. **Screen contrast**
4. **Smartphone distinction between phone part & computer part**
5. **Friends and Family – Keeping in contact**

Go to **www.menti.com** and use the code **61 55 78**

How achievable is it, do you think, in your country, to get 80% of people over 60 years old online in the next 10 years?



Touch sensitivity? Why doesn't it work for everyone?



Consumer reports - evidence

- ◆ **Capacitive touchscreens** are not foolproof.
- ◆ People with thick callouses on their fingers—think guitar players or carpenters—struggle with these touchscreens because the dead skin on their fingertips prevents the flow of electricity.
- ◆ People wearing gloves tend to experience trouble.
- ◆ People with very dry hands, too.
- ◆ Anything that limits **your hand's conductivity is a potential pitfall**

Gloves and Phone Touchscreen

- ◆ Most new high end smartphones touchscreens are designed to work with gloves as well.
- ◆ Be aware of phones/devices that are not capable of working with thicker or any sort of gloves

RESURGENCE IN THE USE OF LAPTOPS?

As an aid to Learning and Digital Inclusion

Equipment research... Over 55 club

- ◆ Well attended (36 +) participants attending the Internet over 55 club
- ◆ Age range 55-94 years

Over 55 club results

The following question was asked:

How many people were taught to use a keyboard/typewriter in their earlier years or had to use one as part of their profession/work?

Responses

- ◆ 60% of the group were taught to type or used it as part of their profession.
- ◆ Overwhelmingly *All **females** from this particular group have decided to purchase /use just a **Laptop/Keyboard***
- ◆ 52% of the **entire** group owned a laptop and tablet or a PC and Tablet
- ◆ 8% of people in the group owned **only** a tablet
- ◆ Smart phone users 50%, non-smart mobile phone 42%, landline only 8%

Similar Results – Silver Learners.....

- ◆ Work shop delegates to discuss

Addressing Digital Inclusion

Cambridgeshire Adult Learning and Skills Addressing are:

- ◆ Providing education courses through Adult learning & skills Centres
- ◆ Provider led courses – contracting out
- ◆ New Advances– Google Classroom pilot
https://drive.google.com/open?id=0B5K_s9mSBBxac1lyZ0dGN3J3blk
- ◆ Outreach delivery and support Internet Clubs
- ◆ Training Digital Champions t
https://drive.google.com/open?id=0B5K_s9mSBBxaaUduYjVldXdYbkE
- ◆ Working with partners

Thank you

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Cambridgeshire Adult Learning & Skills